

SUMMARY OF RESULTS BY PILOT AREA

The following pages summarise the responses to the survey overall and by each of the three pilot areas.

APPENDIX 4 (B)

RESPONSE

	Spread		Base	Rate	
	No.	%		No.	%
Haughton Green	493	41%	1665	493	30%
Hyde central	286	24%	2006	286	14%
Ridge Hill	421	35%	1705	421	25%
Total	1200	100%	5376	1200	22%

HOUSEHOLD

SIZE	Total		Haughton Green		Hyde Central		Ridge Hill	
	No.	%	No.	%	No.	%	No.	%
1 person	330	28%	157	32%	61	22%	111	27%
2 people	457	38%	220	45%	80	28%	155	37%
3 people	174	15%	64	13%	49	17%	61	15%
4 people	139	12%	32	7%	43	15%	63	15%
5 people	61	5%	13	3%	28	10%	19	5%
6 people	20	2%	0	0%	12	4%	8	2%
> 6 people	15	1%	4	1%	10	4%	1	0%
	1196	100%	490	100%	283	100%	418	100%

TYPE	Total		Haughton Green		Hyde Central		Ridge Hill	
	No.	%	No.	%	No.	%	No.	%
Flat/apartment	38	3%	8	2%	12	4%	18	4%
Bungalow	188	16%	145	29%	5	2%	38	9%
Terraced house	373	31%	71	14%	189	66%	113	27%
Semi-detached house	510	42%	228	46%	45	16%	233	56%
Detached house	79	7%	33	7%	32	11%	13	3%
Other	13	1%	8	2%	2	1%	3	1%
	1201	100%	493	100%	285	100%	418	100%

RECYCLING

	Total		Haughton Green		Hyde Central		Ridge Hill	
	No.	%	No.	%	No.	%	No.	%
I am not interested in recycling	20	2%	9	2%	7	3%	4	1%
I am interested in recycling but struggle to find the time to do it	24	2%	8	2%	10	4%	5	1%
I am interested in recycling and try to recycle as much as I can	547	47%	222	46%	131	47%	190	47%
I recycle at every available opportunity	575	49%	239	50%	129	47%	207	51%
	1166	100%	478	100%	277	100%	406	100%

THEMES

		Total		Haughton Green		Hyde Central		Ridge Hill	
		%	Rank	%	Rank	%	Rank	%	Rank
1	Supportive/understanding of changes to black bin collection frequency	33%	1	37%	1	25%	2	34%	1
2	Supportive/understanding of changes to blue bin collection frequency	30%	2	34%	2	22%	3	31%	2
3	Blue bin full before 3 weeks	23%	3	16%	4	29%	1	26%	3
4	Brown bins were not emptied on time during pilot	19%	4	26%	3	9%	7	17%	5
5	Black bin full before 3 weeks	15%	5	10%	6	21%	4	17%	4
6	Green bin issues - larger or more frequent	11%	6	12%	5	10%	6	11%	7
7	Having to go to the tip since changes made	10%	7	9%	7	9%	7	11%	6
8	Changes may impact families / larger households more	6%	8	4%	10	5%	12	9%	8
9	Concerns that new scheme will/has increased fly-tipping and rubbish in the area	6%	9	4%	12	13%	5	4%	13
10	More critical that bins must be emptied on time	5%	10	7%	8	5%	12	2%	20
11	Blue bin is too small	5%	11	5%	9	7%	9	3%	17
13	Recycling bins have not been collected on time	4%	12	4%	12	2%	23	6%	10
12	Bins need to be bigger	4%	12	3%	14	5%	12	5%	11
14	Pilot has reduced amount I can recycle	4%	14	2%	20	4%	15	6%	9
15	Communication from the service has been poor	4%	15	4%	10	4%	15	2%	18
16	Council tax has increased but services reduced	3%	16	2%	19	4%	17	4%	16
17	Identifies as living in a household of 4 or more	3%	16	1%	25	5%	11	4%	12
18	Having to find other ways of disposing of refuse	3%	18	3%	15	3%	20	4%	13
19	Have had to store bags of rubbish elsewhere whilst bins are full	3%	18	2%	20	4%	17	4%	13
20	Online deliveries mean more paper/cardboard	3%	20	3%	15	3%	20	2%	18
21	Increase in bad smells	2%	21	1%	27	6%	10	2%	21
22	Too many demographic questions	2%	22	3%	15	3%	19	2%	23
23	Confusion over which plastics can be recycled	2%	23	3%	15	2%	23	2%	21
24	Bins can get very heavy after 3 weeks	2%	24	2%	20	1%	26	2%	23
26	Some residents abuse the system and use other peoples' bins	1%	25	1%	25	3%	20	1%	28
25	Black bin is too small	1%	25	1%	27	2%	25	2%	23
28	Difficult with medical conditions causing large amounts of recycling	1%	27	2%	23	0%	31	1%	26
27	Could brown bin be emptied less often	1%	27	2%	23	1%	27	1%	28
29	Bin calendar has been useful	1%	29	1%	27	0%	29	1%	27
30	Decision has already been made	1%	30	1%	30	0%	29	1%	28
31	Swap black and blue bins	0%	31	0%	31	1%	27	0%	31